

# EMSWORTH SURGERY SUMMER QUACK 2019



## Staff Update

It is with great sadness that we are saying goodbye to Dr Mary Wilson who will be retiring mid-August. Dr Wilson will be hugely missed by her patients and colleagues alike. Dr Wilson has been with the Practice since 2004 and we are so very grateful for all of her many years' service to the Practice. We all wish her a long and happy retirement. Dr Wilson has asked for no gifts but if anyone has a strong desire then donations to the Emsworth Health Trust would be gratefully accepted. Should you wish to make a donation please send it for the attention of the Practice Manager who will forward it on.

We have been very fortunate to appoint Dr Rachel Jennings as Dr Wilson's replacement. Dr Jennings has been working at one of the Havant Practices for many years and we are delighted that she is joining us as a GP Partner. Dr Jennings will take over Dr Wilson's registered list and will be starting with us on 3<sup>rd</sup> September 2019. Unfortunately, the other doctors' lists are full at the moment and so there will be no opportunity to transfer to another doctor at the current time.

We are also very pleased to announce that Dr Ee Laine Tang is staying on with us permanently. Many of you may have met Dr Tang who has been working at the Practice for nearly 18 months as a GP Registrar. Dr Tang will officially start on 7<sup>th</sup> October 2019. Dr Sylvester, our locum GP, will not be around for the summer months but we hope he will be returning in the autumn.

Since the last Quack newsletter we have also had two new Practice Nurses start with us who many of you will have already met, Jane Bannister and Kate O'Connor. In addition, Heather Strange has also joined us as a Healthcare Assistant. We welcome all three of them to the team.

## Primary Care Networks

You may have seen recent coverage in the press about changes to the way Primary Care (another name for healthcare delivered outside of hospitals) is going to be delivered in years to come.

The bare facts:

1. The UK doesn't have enough GPs but does have a surplus of other health professionals (Physiotherapists and Paramedics are two good examples)
2. Lots of problems that present to GPs would be dealt with quicker and just as professionally by other professionals
3. UK General Practice is the bedrock of the NHS - there is an emerging political awareness of this now

The changes are called 'Primary Care Networks'. Firstly to dispel a myth, these networks are not a merger.

Emsworth Surgery intends to start working with the two Practices on Hayling Island. We all have a similar population demographic and the health needs of that population are similar. More information will follow in due course - [please click to view](#) the one page summary for an outline of what you might expect.

Dr Will Denby, Primary Care Network Lead (Emsworth Surgery)

## Proposed New Surgery

The Partners are in regular detailed negotiations with all official stakeholders progressing the redevelopment of the Victoria Cottage Hospital. Planning has been submitted to Havant Borough Council. The Partners are now moving towards discussion with the owners of the site, NHS Property Services, to agree a suitable lease.

The Partners are keen to be transparent and members of Emsworth United have been briefed regularly. Dr Chinwala hopes to be able to announce a definitive date for the work to commence once the hurdles are overcome.

## **Ear Syringing**

The majority of Practices have now ceased offering a service for ear syringing. We feel that there are certain instances when ear syringing is the best option for the patient, however, we are having to scale down the service we offer as ear syringing is very often not necessary once patients have self-treated.

If you think you need your ears syringed you will now be given a leaflet with advice as to how to self-treat. If this has not worked after 2 weeks and you still feel you need to have your ears syringed then we will book you in to see one of our Healthcare Assistants. Please note though that we are running one clinic a week now and so there may be a waiting list depending on demand.

## **Care Quality Commission (CQC) Inspection Report**

The Practice had a CQC inspection on 19<sup>th</sup> March 2019 and we are delighted to report that Emsworth Surgery received an overall rating of 'Good'. There were, however, 4 areas which the Practice was picked up on which require improvement. We would like to reassure patients that these areas have now been addressed and the necessary changes put in place, however, the rating will not change for these four areas until a subsequent inspection has taken place and we are not given any indication when that is likely to be. In general we are very happy with the report we received which can be viewed on our website [www.emsworthsurgery.co.uk](http://www.emsworthsurgery.co.uk) and the rating can be found in the waiting rooms at both the Emsworth and the Westbourne surgeries.

## **Message from the Patient Participation Group (PPG)**

On Wednesday 9th May Dr William Denby gave an informative and illustrated talk on Skin Health and Tumours to a packed room at The Slipper Sailing Club. He also described his recent work as a GP in Australia, where there is a lot of skin cancer, and then concluded by giving some details of future Primary Care changes. What an excellent speaker he is and I understand that he is giving some of his time as a Dermatologist in other towns.

In a time when there is a national shortage of GPs, we are so very fortunate in Emsworth to have adequate and quality GPs, supported by a Nurse Practitioner, Paramedic and nurses and we look forward to the completion of the project for a new and larger surgery for them.

Jim Strudwick Chairman Emsworth and Westbourne PPG

## **E-Consults**

If you would like to contact Emsworth Surgery electronically we request that you use our E-consult service. This service can be used to contact your doctor, obtain non urgent advice or for any queries which you may not need to see a clinician about. The service is accessible via our website at [www.emsworthsurgery.co.uk](http://www.emsworthsurgery.co.uk) you do not need a username and password to use this facility.

Please bear in mind that this service cannot be used by patients outside of the United Kingdom. Our doctors are not insured to give medical advice outside of the UK. If you find yourself in a situation where you need to seek medical help whilst outside of the UK please consult a medical service local to where you are staying. Thank you.

## **Plant Sale**

Very many thanks to all of you who contributed or took part in our recent plant sale at the Surgery especially to Dr Jackie Lytton who worked so hard to make it happen. We raised almost £1400.00 for St Wilfrid's Hospice. It was all so much fun we thought we might try to make it a yearly event! Thank you.